

# Withdrawal Announcement

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## Eclipse Reorganization Utilities Version 4 March 1, 2009

On February 21, 2008, NEON Enterprise Software announces that it will withdraw support for the Eclipse Reorganization Utilities™, Version 4, effective March 1, 2009. The Eclipse Reorganization Utilities include:

- Eclipse iBuild™
- Eclipse iCheck®
- Eclipse iCopy™
- Eclipse iExtract™
- Eclipse iLoad™
- Eclipse iSurvey™
- Eclipse iUnload™

This product version is replaced by the Eclipse Reorganization Utilities Version 5. For information about the Eclipse Reorganization Utilities Version 5, please contact NEON Enterprise Software Technical Support.

## Contacting NEON

Please use the following procedures to contact NEON:

- For problems that need immediate attention, use the following telephone numbers to call Technical Support 24x7x365:
  - 1 888 338 6366 (U.S. and Canada)
  - +1 281 491 6366 (Outside the U.S. and Canada)
- E-mail Technical Support at [support@neonesoft.com](mailto:support@neonesoft.com). Technical Support responds to e-mail requests during regular business hours, Monday through Friday, 8:00 a.m. to 5:00 p.m. CST. Outside of regular business hours, urgent requests should be made through telephone support.
- Visit our support web site at [www.neonesoft.com](http://www.neonesoft.com)



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