

Withdrawal Announcement

Record Reorganizer Version 4 May 13, 2009

On May 13, 2009, NEON Enterprise Software announces:

- Effective May 13, 2009 NEON Enterprise Software withdraws from marketing Record Reorganizer™, Version 4.
- Effective September 1, 2009 NEON Enterprise Software will withdraw support for all versions of Record Reorganizer.

Contacting NEON

Please use the following procedures to contact NEON:

- For problems that need immediate attention, use the following telephone numbers to call Technical Support 24x7x365:
 - 1 888 338 6366 (U.S. and Canada)
 - +1 281 491 6366 (Outside the U.S. and Canada)
- E-mail Technical Support at support@neonesoft.com. Technical Support responds to e-mail requests during regular business hours, Monday through Friday, 8:00 a.m. to 5:00 p.m. CST. Outside of regular business hours, urgent requests should be made through telephone support.
- Visit our support web site at www.neonesoft.com



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