

Withdrawal Announcement

Lightning Extend Version 4 March 1, 2009

On February 21, 2008, NEON Enterprise Software announces that it will withdraw support for Lightning Extend™ Version 4, effective March 1, 2009.

This product version is replaced by Lightning Extend Version 5. For information about the Lightning Extend Version 5, please contact NEON Enterprise Software Technical Support.

Contacting NEON

Please use the following procedures to contact NEON:

- For problems that need immediate attention, use the following telephone numbers to call Technical Support 24x7x365:
 - 1 888 338 6366 (U.S. and Canada)
 - +1 281 491 6366 (Outside the U.S. and Canada)
- E-mail Technical Support at support@neonesoft.com. Technical Support responds to e-mail requests during regular business hours, Monday through Friday, 8:00 a.m. to 5:00 p.m. CST. Outside of regular business hours, urgent requests should be made through telephone support.
- Visit our support web site at www.neonesoft.com



14100 SW Fwy., Suite 400 | Sugar Land, Texas 77478
tel: +1 281 491 6366 | fax: +1 281 207 4973 | www.neonesoft.com

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