

Withdrawal Announcement

Lightning Reclaim Version 5 May 13, 2009

On May 13, 2009, NEON Enterprise Software announces:

- Effective May 13, 2009 NEON Enterprise Software withdraws from marketing Lightning Reclaim™, Version 5.
- Effective September 1, 2009 NEON Enterprise Software will withdraw support for all versions of Lightning Reclaim.

Contacting NEON

Please use the following procedures to contact NEON:

- For problems that need immediate attention, use the following telephone numbers to call Technical Support 24x7x365:
 - 1 888 338 6366 (U.S. and Canada)
 - +1 281 491 6366 (Outside the U.S. and Canada)
- E-mail Technical Support at support@neonesoft.com. Technical Support responds to e-mail requests during regular business hours, Monday through Friday, 8:00 a.m. to 5:00 p.m. CST. Outside of regular business hours, urgent requests should be made through telephone support.
- Visit our support web site at www.neonesoft.com



14100 SW Fwy., Suite 400 | Sugar Land, Texas 77478
tel: +1 281 491 6366 | fax: +1 281 207 4973 | www.neonesoft.com

Copyright © 2009 NEON Enterprise Software. All rights reserved. Eclipse iChange, Eclipse iCheck, Eclipse iRecover, and Mission Control are registered trademarks of NEON Enterprise Software. Database Director, EADO, Eclipse iBuild, Eclipse iCopy, Eclipse iExtend, Eclipse iExtract, Eclipse iLM, Eclipse iLoad, Eclipse iRepair, Eclipse iSurvey, Eclipse iUnload, Eclipse Reorganization Utilities, HALO, iServe, iServe DBA, iServe SP, Lightning DEDB, Lightning Extend Instant, Lightning Extend Online, Lightning Reclaim, Lightning Utilities, Lightning X, NESS, Record Reorganizer and TITAN Archive are trademarks of NEON Enterprise Software. PDF and NEON are trademarks of NEON Systems, Inc., in the USA and in other select countries, and are licensed to NEON Enterprise Software. All other trademarks are the property of their respective owners.